

TERMS OF SERVICE

TrustSig OÜ

<https://trustsig.eu>

Effective Date: April 17, 2026

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IMPORTANT – PLEASE READ CAREFULLY

THESE TERMS OF SERVICE ("TERMS") CONSTITUTE A LEGALLY BINDING AGREEMENT BETWEEN YOU AND TRUSTSIG OÜ. BY ACCESSING OR USING THE TRUSTSIG PLATFORM OR ANY ASSOCIATED SERVICES, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS IN THEIR ENTIRETY. IF YOU DO NOT AGREE, YOU MUST IMMEDIATELY CEASE ALL USE OF THE SERVICE.

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1. Definitions

For the purposes of these Terms, the following definitions shall apply:

- "Agreement" means these Terms of Service, together with any applicable Order Form, Data Processing Agreement, Service Level Agreement, and any other documents incorporated by reference.
- "TrustSig," "Company," "we," "us," or "our" refers to TrustSig OÜ, a private limited company incorporated in Estonia with registration number 16811982, having its registered address at Vabaduse pst 174b, Tallinn, Estonia.
- "Platform" or "Service" means the TrustSig threat protection and intelligence platform, including all bot detection, fraud prevention, and related security services, software, APIs, SDKs, dashboards, and tools made available by TrustSig at <https://trustsig.eu> or through any other channel.
- "User," "you," or "your" means any individual or legal entity that accesses or uses the Service, whether as a Subscriber or as a visitor to the Platform.
- "Subscriber" means a User who has registered for a paid or free plan to access the Service under an Order Form or through the online sign-up process.
- "Customer" means a business or individual who has entered into a paid Subscription with TrustSig.
- "End User" means an individual whose interactions with a Customer's website, application, or digital property are processed by the Service on behalf of the Customer.
- "Order Form" means the agreement executed between TrustSig and a Subscriber specifying the Subscription Plan, Fees, and other applicable terms.
- "Subscription Plan" means the specific tier of Service (including Free Plan, and paid tiers) as described on the TrustSig pricing page.
- "Fees" means any amounts payable by a Subscriber to TrustSig in connection with a paid Subscription Plan.
- "Intellectual Property Rights" means all patents, copyrights, trademarks, trade secrets, database rights, know-how, and any other intellectual or industrial property rights, whether registered or unregistered.
- "Content" means any data, text, information, communications, materials, or other content submitted to or through the Service by a User.
- "Effective Date" means the date on which you first access or use the Service, or the date of execution of an Order Form, whichever is earlier.

2. Acceptance of Terms

By accessing, browsing, registering for, or using the Service in any manner, you confirm that you have read, understood, and agree to be legally bound by these Terms and our Privacy Notice (available at <https://trustsig.eu/privacy> and further described in Section 11), which is incorporated herein by reference. These Terms apply to all visitors, registered users, free-tier users, and paid Subscribers.

If you are accepting these Terms on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind such entity to these Terms. In that case, "you" and "your" refer to such entity.

TrustSig reserves the right to modify these Terms at any time at its sole discretion (see Section 19). Your continued use of the Service after any modification constitutes your acceptance of the revised Terms.

3. Eligibility

To use the Service, you must:

- Be at least 18 years of age, or the age of legal majority in your jurisdiction if higher;
- Have the legal capacity and authority to enter into a binding agreement;
- Not be a person barred from receiving services under applicable laws, including European Union and Estonian law;
- Not have been previously suspended or permanently banned from the Service by TrustSig; and
- Comply with all applicable local, national, and international laws and regulations.

If you are registering on behalf of a business, you represent that such business is duly organized and in good standing under applicable law. TrustSig reserves the right to refuse Service to any person or entity at its sole discretion, with or without explanation.

4. Account Registration and Security

To access certain features of the Service, you must create an account by providing accurate, current, and complete information. You agree to promptly update your account information to keep it accurate, current, and complete.

You are solely responsible for:

- Maintaining the confidentiality of your account access credentials, including passwords and API keys;
- All activities that occur under your account, whether or not authorized by you;
- Promptly notifying TrustSig at support@trustsig.eu of any unauthorized use of your account or any suspected breach of security.

TrustSig shall not be liable for any loss or damage arising from your failure to maintain the security of your account. You may not share, sell, transfer, or assign your account or access credentials to any third party without prior written consent from TrustSig.

TrustSig reserves the right to terminate, suspend, or refuse access to any account at its sole and absolute discretion, including but not limited to cases of suspected fraud, abuse, or violation of these Terms, without notice and without liability.

5. Description of Services

TrustSig provides a cloud-based threat protection platform offering, among other things, bot detection, fraud prevention, abuse protection, and threat intelligence services ("Service"). The Service is designed to help website operators, application developers, and businesses protect their digital properties against automated attacks, fraudulent activity, and other abuse.

The specific features, capabilities, and availability of the Service depend on the Subscription Plan selected by the Subscriber. TrustSig offers the Subscription Plans listed on <https://trustsig.eu>.

TrustSig expressly reserves the right, at any time to:

- Add, modify, suspend, or remove any features or functionality of the Service;
- Change the terms applicable to any Subscription Plan, including the Free Plan;
- Introduce new plans, retire existing plans, or adjust usage limits;
- Discontinue the Service in whole or in part.

TrustSig shall not be liable to you or any third party for any modification, suspension, or discontinuation of the Service or any part thereof.

6. Subscription, Billing and Payment

6.1 Subscription Plans and Fees

Paid Subscription Plans are subject to Fees as published on the TrustSig website or as agreed in an Order Form. All Fees are stated exclusive of applicable taxes, including VAT, unless expressly stated otherwise. You are responsible for all applicable taxes, duties, levies, and similar governmental charges.

6.2 Billing Cycle and Payment

Fees are billed in advance at the beginning of each subscription period (monthly or annual, as selected). By providing a valid payment method, you authorize TrustSig to charge all applicable Fees on the billing date. TrustSig uses third-party payment processors and you agree to comply with their applicable terms.

6.3 Auto-Renewal

Unless you cancel your Subscription before the end of the then-current billing period, your Subscription will automatically renew at the then-current rate for a subsequent period of equal length. You may cancel your Subscription at any time through your account dashboard or by contacting us at support@trustsig.eu. Cancellation stops the automatic renewal, and you will continue to have access to the Service until the end of the period you have already paid for (no pro-rata refund is provided for the remainder of that period).

TrustSig reserves the right to change Subscription Fees. Where TrustSig changes the Fees applicable to your Subscription Plan, TrustSig will provide you with at least thirty (30) days' prior notice by email or through the Service. The new Fees will not affect the Subscription you have already paid for: for monthly Subscribers, the new price applies from the next monthly renewal following the end of the notice period, and for annual Subscribers, the new price applies from your next annual renewal. If you do not wish to continue at the new price, you may cancel your Subscription before it renews at the new rate, and no new charge will be made. Your continued use of the Service after the effective date of a price change constitutes your acceptance of the new Fees.

6.4 No Refunds

EXCEPT AS EXPRESSLY REQUIRED BY APPLICABLE LAW OR AS SPECIFICALLY SET OUT IN A SEPARATE WRITTEN AGREEMENT EXECUTED BY AN AUTHORIZED REPRESENTATIVE OF TRUSTSIG, ALL FEES ARE NON-REFUNDABLE. No refunds or credits will be provided for partial months of Service, downgraded plans, or unused Service. TrustSig may, in its sole discretion, provide credits or refunds in certain exceptional circumstances. Any such credit or refund is entirely at TrustSig's discretion and shall not be construed as precedent or obligation. For clarity and without prejudice to the foregoing, you may cancel your Subscription at any time (see Section 6.3 and Section 17.2): cancellation stops the next automatic renewal but does not entitle you to a refund or chargeback for the current billing period already paid for. Your Subscription and access to the Service will continue until the end of the billing period that you have already paid for (monthly or annual, as applicable), after which the Subscription will terminate automatically.

6.5 Late Payment

If any Fees are not received by TrustSig on or before the due date, TrustSig reserves the right to, at its sole discretion: (a) charge interest on overdue amounts at a rate of 1.5% per month or the maximum rate permitted by applicable law, whichever is lower; (b) suspend or downgrade access to the Service; or (c) terminate the Subscription. TrustSig shall not be liable for any loss or damage caused by such suspension or termination.

To avoid abrupt interruption of the Service for short-term billing issues, TrustSig will tolerate a negative balance on your account of up to fifteen per cent (15%) of the price of your current Subscription Plan (calculated on a monthly basis, or, for annual Subscribers, on the monthly-equivalent price of the annual Plan). Any overage charges accrued under Section 6.6 count towards this 15% tolerance. While your negative balance is within this 15% tolerance, the Service will continue to operate and your digital properties will remain protected, without prejudice to TrustSig's right to charge interest under this Section 6.5. Once your negative balance reaches or exceeds 15% of your Subscription Plan price, TrustSig may suspend the Service until the outstanding balance is settled, and will endeavour to notify you by email before doing so. Access to the Service will be restored promptly once the outstanding amount has been paid.

6.6 Usage Limits and Overages

Each Subscription Plan is subject to usage limits as specified in the plan description or Order Form. If you reach the usage limits included in your Subscription Plan within a billing period, TrustSig will not stop or throttle the Service: additional usage will continue to be provided, and additional capacity beyond your included limits will be charged at the overage rates specified in your Subscription Plan. This policy is intended to keep your digital properties protected at all times – we consider it essential both for your safety and to preserve the integrity of the Service. The applicable overage rates are published in the description of your Subscription Plan on the TrustSig pricing page and/or in your Order Form. TrustSig monitors how often a Subscriber exceeds the included usage limits of their Plan. If, across ten (10) consecutive billing periods or within any twelve (12) month period (whichever occurs first), a Subscriber exceeds the included usage limits of their current Subscription Plan ten (10) or more times, TrustSig will notify the Subscriber by email and migrate the Subscriber to the next higher Subscription Plan from the start of the next billing period, unless the Subscriber cancels the Subscription or opts out of the migration before that date by contacting support@trustsig.eu. The purpose of this mechanism is to align the Subscriber with a Plan that better matches their actual usage.

6.7 Free Plan Limitations

The Free Plan is provided "as is" and "as available" at TrustSig's sole discretion. TrustSig may modify, limit, or discontinue the Free Plan at any time without notice. Users on the Free Plan have no entitlement to any minimum level of service, support, or availability.

As a condition of using the Free Plan, you agree that TrustSig may display a discreet, non-intrusive watermark or badge on the web pages, applications, or other digital properties on which the Service is deployed. The watermark is displayed solely to indicate that the relevant digital property is protected by the Service and does not interfere with normal use of your digital property. Subscribers on paid Subscription Plans are not subject to this watermark requirement, unless expressly agreed otherwise in an Order Form.

7. Intellectual Property Rights

7.1 TrustSig Ownership

The Service, including all software, code, algorithms, APIs, SDKs, databases, documentation, graphics, user interfaces, trade secrets, and all other elements thereof, together with all Intellectual Property Rights therein, are and shall remain the exclusive property of TrustSig and its licensors. Nothing in these Terms grants you any ownership interest in or to the Service or any component thereof.

7.2 Limited License to Use the Service

Subject to your compliance with these Terms and payment of applicable Fees, TrustSig grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Service solely for your internal business or personal purposes during the term of your Subscription. This license does not include the right to: (a) reverse engineer, decompile, disassemble, or attempt to derive the source code of the Service; (b) copy, modify, adapt, or create derivative works based on the Service; (c) resell, redistribute, sublicense, or otherwise transfer the Service or access thereto; or (d) use the Service to build a competing product or service.

7.3 TrustSig Trademarks

The name "TrustSig," its logos, and all related marks, names, and slogans are trademarks and service marks of TrustSig OÜ. You may not use any TrustSig trademark or trade name without prior written consent. Nothing herein grants any right to use any TrustSig trademark.

7.4 Feedback and Suggestions

If you provide any feedback, suggestions, ideas, recommendations, or other input regarding the Service ("Feedback"), you hereby assign to TrustSig all Intellectual Property Rights in such Feedback and agree that TrustSig may use it without restriction, without compensation to you, and without any obligation to maintain its confidentiality.

7.5 User Content License

By submitting Content to or through the Service, you grant TrustSig a worldwide, perpetual, irrevocable, royalty-free, sublicensable license to use, copy, process, transmit, display, and reproduce your Content to the extent necessary to provide and improve the Service and for TrustSig's internal analytics and product development purposes.

7.6 Customer Logo and Marketing Use

If your company or organisation uses the Service as a Customer, you grant TrustSig a limited, royalty-free, non-exclusive, worldwide licence to display your name, logo, and trade marks on the TrustSig website (<https://trustsig.eu>), in customer lists, and in other customary marketing materials, solely for the purpose of identifying you as a Customer of the Service. TrustSig will use your logo and marks in a manner that is consistent with any reasonable brand guidelines that you provide in writing and will not use them in a way that implies endorsement of any specific product, statement, or third party beyond identifying you as a Customer.

If you do not wish TrustSig to use your name, logo, or trademarks in this way, you may opt out at any time by sending a written request to support@trustsig.eu. Upon receipt of such a request, TrustSig will cease new uses of your name, logo, and trademarks in customer-reference marketing within a reasonable period and will use commercially reasonable efforts to remove existing uses under TrustSig's direct control from its website and active marketing materials. This opt-out does not require TrustSig to recall or destroy printed or previously distributed materials that are no longer under TrustSig's direct control.

8. Prohibited Uses

You agree that you will not use the Service to:

- Violate any applicable local, national, or international law or regulation, including but not limited to European Union law and Estonian law;
- Circumvent, disable, or attempt to override any security, fraud detection, or access control mechanisms of the Service;
- Reverse engineer, decompile, or otherwise attempt to extract the source code, algorithms, or trade secrets of the Service;

- Upload, transmit, or introduce any viruses, malware, ransomware, Trojan horses, or other harmful code;
- Conduct automated scraping, crawling, spidering, or data mining of the Service, except as expressly permitted by TrustSig in writing;
- Use the Service to train, fine-tune, or otherwise contribute to machine learning models or artificial intelligence systems without TrustSig's express written consent;
- Impersonate any person or entity or misrepresent your affiliation with any person or entity;
- Transmit unsolicited bulk communications ("spam") through or in connection with the Service;
- Engage in activities that could damage, overburden, impair, or disrupt the Service, its infrastructure, or any network connected to it;
- Attempt to gain unauthorized access to the Service, other user accounts, computer systems, or networks;
- Use the Service to facilitate or promote illegal activities, including but not limited to fraud, phishing, money laundering, or terrorism;
- Use the Service in connection with or for the operation of critical infrastructure — such as medical equipment — where the failure or impairment of the Service could lead to significant harm;
- Resell, redistribute, or commercially exploit the Service or any part thereof without TrustSig's prior written consent;
- Violate the Intellectual Property Rights or other rights of TrustSig or any third party.

TrustSig reserves the right, at its sole discretion, to investigate suspected violations and to take any action it deems appropriate, including immediate suspension or termination of access, referral to law enforcement authorities, and legal action.

9. User Obligations

In addition to the prohibitions set out in Section 8, you agree to:

- Provide accurate, complete, and truthful registration and account information and keep such information up to date;
- Integrate the Service into your digital properties in accordance with TrustSig's technical documentation and guidelines, as updated from time to time;
- Ensure that your use of the Service complies with all applicable laws, including data protection laws and consumer protection regulations;
- Obtain all necessary legal grounds, consents, permits, and authorizations from your End Users as required by applicable law, including the EU General Data Protection Regulation ("GDPR"), before transmitting their data through the Service;
- Maintain appropriate technical and organizational security measures for any systems connected to the Service;
- Promptly notify TrustSig of any security breach, unauthorized use, or suspected vulnerability related to your use of the Service;
- Comply with any applicable API usage limits, rate limits, and documentation requirements as specified by TrustSig.

10. Service Availability and Modifications

TrustSig will use commercially reasonable efforts to make the Service available in accordance with any applicable Service Level Agreement. However, TrustSig does not guarantee uninterrupted, error-free, or secure access to the Service.

TrustSig expressly reserves the right, at its sole and absolute discretion and without prior notice or liability, to:

- Perform scheduled and unscheduled maintenance, which may result in temporary unavailability of the Service;
- Modify, update, or discontinue any feature, functionality, or aspect of the Service at any time;
- Alter or impose new limits on the Service, including usage limits, API call limits, or data retention periods;
- Migrate the Service to different technical infrastructure or hosting providers.

TrustSig shall not be liable to you or any third party for any disruption, suspension, or modification of the Service or for any loss of data arising therefrom.

11. Data Processing and Privacy

Details of how TrustSig collects, uses, stores, transfers, and protects personal data – including the types of data collected, the legal bases for processing under the GDPR, data retention periods, international transfers and applicable safeguards, use of cookies and tracking technologies, data subject rights, and the right to lodge a complaint – are set out in TrustSig's Privacy Notice, available at <https://trustsig.eu/privacy>. The Privacy Notice is incorporated into these Terms by reference and forms an integral part of the Agreement between you and TrustSig. In the event of any conflict between these Terms and the Privacy Notice in respect of the processing of personal data, the Privacy Notice shall prevail.

11.2 Threat Intelligence Data and AI Model Training

To maintain and continuously improve the quality, accuracy, and effectiveness of the Service, TrustSig collects threat intelligence data derived from the operation of the Service ("Threat Intelligence Data"), such as indicators of compromise, attack patterns, bot and fraud signals, abusive IP or ASN behaviour, and related technical telemetry. Threat Intelligence Data is collected and used in a fully anonymised form: it does not identify, and cannot reasonably be used to re-identify, any individual End User, Customer, or Subscriber, and is aggregated and/or stripped of identifying elements before further processing.

TrustSig uses Threat Intelligence Data solely for the operation, security, and improvement of the Service – in particular, to detect and block bots, fraud, and abuse on behalf of Customers – and for no other purpose, except that such anonymised Threat Intelligence Data may also be used to train, evaluate, and improve TrustSig's internal artificial intelligence and machine learning models that power the Service.

12. Confidentiality

"Confidential Information" means any non-public information disclosed by one party (the "Disclosing Party") to the other party (the "Receiving Party") that is designated as confidential or that should reasonably be understood to be confidential given the nature of the information and the circumstances of disclosure. TrustSig's Confidential Information includes, without limitation, its technology, security methodologies, pricing (other than published pricing), business plans, and technical documentation (other than published documentation).

Each party agrees to: (a) use the other party's Confidential Information solely for the purposes of these Terms; (b) not disclose the Confidential Information to any third party without prior written consent; and (c) protect the Confidential Information with at least the same degree of care used for its own confidential information, but in no event less than reasonable care.

Confidentiality obligations do not apply to information that: (i) is or becomes publicly known through no breach of these Terms; (ii) was in the Receiving Party's possession prior to disclosure; (iii) is independently developed by the Receiving Party without reference to the Confidential Information; or (iv) must be disclosed pursuant to applicable law or a court order, provided the Receiving Party gives prompt notice of such requirement (to the extent permitted by law) so that the Disclosing Party may seek a protective order.

13. Third-Party Services and Links

The Service may integrate with, or contain links to, third-party websites, services, or resources. TrustSig has no control over such third-party services and is not responsible for their content, terms of service, privacy practices, or availability. The inclusion of any third-party link or integration does not imply endorsement or affiliation.

Your interactions with third-party services are solely between you and such third parties. TrustSig shall not be liable for any loss or damage incurred as a result of your use of third-party services. You are solely responsible for reviewing and complying with the terms applicable to any third-party service.

14. Disclaimers and No Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW:

THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. TRUSTSIG AND ITS OFFICERS, DIRECTORS, EMPLOYEES, SHAREHOLDERS, AND AGENTS (COLLECTIVELY, "TRUSTSIG PARTIES") EXPRESSLY DISCLAIM ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, TITLE, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

WITHOUT LIMITING THE FOREGOING, THE TRUSTSIG PARTIES DO NOT WARRANT THAT:

- THE SERVICE WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS;
- THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE;
- THE RESULTS OBTAINED FROM THE SERVICE WILL BE ACCURATE, RELIABLE, OR COMPLETE;
- ANY ERRORS OR DEFECTS IN THE SERVICE WILL BE CORRECTED;
- THE SERVICE WILL BE FREE FROM VIRUSES OR OTHER HARMFUL COMPONENTS;
- THE SERVICE WILL DETECT OR PREVENT ALL BOTS, FRAUD, OR ABUSE.

THE SERVICE IS NOT INTENDED AS A SUBSTITUTE FOR YOUR OWN SECURITY MEASURES, AND TRUSTSIG MAKES NO GUARANTEE THAT THE USE OF THE SERVICE WILL PREVENT ALL BOT ACTIVITY, FRAUD, OR SECURITY INCIDENTS ON YOUR DIGITAL PROPERTIES.

15. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND NOTWITHSTANDING ANYTHING ELSE IN THESE TERMS:

15.1 Exclusion of Consequential Damages

IN NO EVENT SHALL ANY TRUSTSIG PARTY BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF REVENUE, LOSS OF DATA, LOSS OF GOODWILL, BUSINESS INTERRUPTION, OR COST OF SUBSTITUTE SERVICES, ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR YOUR USE OF OR INABILITY TO USE THE SERVICE, REGARDLESS OF THE CAUSE OF ACTION OR THE THEORY OF LIABILITY (INCLUDING CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE), AND EVEN IF TRUSTSIG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

15.2 Cap on Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE TOTAL AGGREGATE LIABILITY OF THE TRUSTSIG PARTIES TO YOU FOR ALL CLAIMS ARISING UNDER OR IN CONNECTION WITH THESE TERMS OR YOUR USE OF THE SERVICE SHALL NOT EXCEED THE GREATER OF: (A) THE TOTAL FEES ACTUALLY PAID BY YOU TO TRUSTSIG IN THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM; OR (B) ONE HUNDRED EUROS (EUR 100). THIS CAP APPLIES REGARDLESS OF THE FORM OF ACTION AND WHETHER THE CLAIM IS BASED ON CONTRACT, TORT, STATUTE, OR ANY OTHER LEGAL THEORY.

15.3 Free Plan

IN RESPECT OF ANY ACCESS TO OR USE OF THE SERVICE UNDER THE FREE PLAN, THE TRUSTSIG PARTIES' TOTAL AGGREGATE LIABILITY SHALL IN NO EVENT EXCEED ZERO EUROS (EUR 0). ALL USE OF THE FREE PLAN IS ENTIRELY AT YOUR OWN RISK.

15.4 Mandatory Rights

Nothing in these Terms shall exclude or limit TrustSig's liability for fraud, willful misconduct, death, or personal injury caused by negligence, or for any other liability that cannot be excluded or limited under mandatory applicable law.

16. Indemnification

You agree to defend, indemnify, and hold harmless TrustSig and the TrustSig Parties from and against any and all claims, liabilities, damages, losses, penalties, costs, and expenses (including reasonable legal fees and costs) arising out of or related to:

- Your access to or use of the Service, including any use by your employees, agents, End Users, or authorized third parties;
- Your Content or any data you provide to or through the Service;
- Your breach of these Terms or of any representation or warranty made herein;
- Your violation of any applicable law, regulation, or third-party right, including Intellectual Property Rights and data protection laws;
- Any claim by a third party (including your End Users) arising from your use of the Service;
- Any integration of the Service into your products, services, or websites.

TrustSig reserves the right, at its own expense, to assume exclusive defense and control of any matter otherwise subject to indemnification by you. In that event, you agree to cooperate with TrustSig in defending such claims and not to settle any claim without TrustSig's prior written consent.

17. Termination

17.1 Termination by TrustSig

TrustSig may, at its sole and absolute discretion, with or without cause, and with or without prior notice:

- Suspend, restrict, or terminate your access to the Service at any time;
- Cancel or downgrade any active Subscription;
- Delete your account and any associated data;
- Block access from specific IP addresses, countries, or entities.

Without limiting the generality of the foregoing, TrustSig may terminate or suspend your access immediately if TrustSig believes, in its sole judgment, that you have violated these Terms, engaged in fraudulent activity, posed a security risk, or caused harm to TrustSig or third parties. TrustSig shall not be liable to you or any third party for any termination or suspension of your account.

17.2 Termination by Subscriber

You may terminate your Subscription at any time by cancelling through your account dashboard or by contacting TrustSig at support@trustsig.eu. Termination will take effect at the end of the then-current billing period. No refunds will be provided for any unused portion of the Subscription period, except as required by applicable law.

17.3 Effect of Termination

Upon termination of your Subscription or these Terms for any reason:

- All licenses granted to you hereunder will immediately terminate;
- You must immediately cease all use of the Service;
- TrustSig may delete your account, Content, and associated data without liability;
- Any outstanding Fees remain due and payable;
- Provisions of these Terms that by their nature should survive termination will survive, including Sections 7, 11, 12, 14, 15, 16, 18, 19, and 20.

18. Governing Law and Dispute Resolution

18.1 Governing Law

These Terms and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with them or their subject matter or formation shall be governed by and construed in accordance with the laws of the Republic of Estonia, without regard to conflict of law principles. Where applicable, European Union law shall also apply.

18.2 Jurisdiction

Subject to Section 18.3, the parties irrevocably submit to the exclusive jurisdiction of the courts of Tallinn, Estonia for the resolution of all disputes arising out of or relating to these Terms or the Service. Notwithstanding the foregoing, TrustSig reserves the right to seek injunctive or other equitable relief in any court of competent jurisdiction to protect its Intellectual Property Rights or Confidential Information.

18.3 Consumer Rights

If you are a consumer resident in the European Union, nothing in these Terms shall deprive you of the mandatory consumer protection rights available to you under the laws of your country of residence.

18.4 Claims

Any cause of action or claim you may have arising out of or relating to these Terms or the Service must be commenced within one (1) month after the cause of action accrues, otherwise, such cause of action is permanently barred.

19. Changes to These Terms

TrustSig reserves the right to modify, amend, or replace these Terms at any time and in its sole discretion. When we make changes, we will update the "Last Updated" date at the top of this document.

For material changes, TrustSig will make reasonable efforts to notify you by: (a) sending an email to the address associated with your account; or (b) displaying a prominent notice on the Service or the TrustSig website. However, it is your responsibility to regularly review these Terms. Your continued use of the Service after any changes become effective constitutes your binding acceptance of the revised Terms. If you do not agree to the revised Terms, your sole remedy is to discontinue your use of the Service and cancel any active Subscription.

20. General Provisions

20.1 Entire Agreement

These Terms, together with the Privacy Notice, any applicable Order Form, DPA, and other documents incorporated by reference, constitute the entire agreement between you and TrustSig with respect to the Service and supersede all prior or contemporaneous understandings, agreements, representations, and warranties, whether oral or written.

20.2 Severability

If any provision of these Terms is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect. The invalid or unenforceable provision shall be modified to the minimum extent necessary to make it valid, legal, and enforceable, while preserving its original intent.

20.3 Waiver

No failure or delay by TrustSig in exercising any right or remedy under these Terms shall constitute a waiver of that right or remedy. A waiver of any breach or default shall not constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

20.4 Assignment

You may not assign or transfer these Terms, or any rights or obligations hereunder, without the prior written consent of TrustSig. TrustSig may freely assign or transfer these Terms, in whole or in part, without restriction and without notice, including in connection with a merger, acquisition, corporate restructuring, or sale of all or substantially all of its assets. Any attempted assignment in violation of this provision is void.

20.5 Force Majeure

TrustSig shall not be liable for any delay or failure to perform its obligations under these Terms where such delay or failure results from any cause beyond TrustSig's reasonable control, including without limitation acts of God, war, terrorism, riot, embargoes, actions of civil or military authorities, fire, flood, earthquake, pandemic, labour disputes, or failures of third-party service providers including internet or telecommunications failures.

20.6 Notices

All legal notices to TrustSig must be submitted in writing to legal@trustsig.eu. Notices sent to you will be delivered to the email address. These electronic notices are deemed received upon transmission.

20.7 No Partnership

Nothing in these Terms creates a partnership, joint venture, agency, franchise, or employment relationship between you and TrustSig. Neither party has the authority to bind the other.

20.8 Language

These Terms are drawn up in the English language, which shall be the authoritative version. Any translation is provided for convenience only. In the event of any inconsistency between the English version and any translation, the English version shall prevail.

20.9 Headings

Section headings in these Terms are for convenience only and shall not affect the interpretation of any provision.

20.10 Children

The Service is not directed to children under the age of 18. If you are under 18, you may not access or use the Service. If TrustSig becomes aware that a person under 18 has provided personal data, TrustSig will take steps to delete such data.

21. Contact Information

If you have any questions, concerns, or complaints about these Terms or the Service, please contact us:

TrustSig OÜ

Email: legal@trustsig.eu

Website: <https://trustsig.eu>